



Pool Service Disruption Swim Lesson Cancellation

Following a power surge caused by a storm earlier this month, the Glencoe Pool experienced damage to the new pump control system. As a result, the pool has remained temporarily closed while technicians work to repair and restore the system. Despite several weeks of troubleshooting, the repairs have taken longer than anticipated and the pool is not yet ready to safely reopen. As a result of this ongoing service disruption, we have made the difficult decision to cancel the upcoming block of swim lessons. Registered participants will be contacted directly regarding their options. All registrants are eligible for a full refund. We are also working to schedule make-up swim lesson sessions, with additional information expected early next week so families can choose the option that best meets their needs.

We sincerely apologize for the inconvenience and appreciate everyone's patience and understanding as we continue working to restore service. We will provide additional updates as they become available.