



# IMPORTANT

## Low Water Pressure Advisory

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The Municipality of Southwest Middlesex and Ontario Clean Water Agency are issuing a **Low Water Pressure Advisory** for customers in the service area. This advisory is being issued due to scheduled maintenance on the Glencoe Water Tower. Maintenance will take place from April 14, 2026 at 7:30 a.m. to April 16, 2026 at 6:30 p.m. During this time, you may experience lower than normal water pressure.

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## Actions to Take Once Pressure is Restored

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When full pressure is restored, please complete the following steps to ensure water quality in your home or business:

### 1. Flush Indoor Plumbing

Run cold water taps for several minutes, starting on the lowest floor and moving upward. This clears any trapped air or stagnant water.

### 2. Check for Discolouration or Cloudiness

Temporary cloudiness or mild discolouration may occur. This is normal and should resolve after flushing.

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## Taste & Odour Notice

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Following the restoration of normal pressure, some customers may temporarily notice **changes in taste or odour**. These changes are caused by natural compounds that may become more noticeable when water flow patterns shift.

These taste and odour variations **do not pose a health risk** and typically dissipate as water circulation returns to normal.

Our operators will continue to monitor and test the system to ensure all regulatory water quality standards are maintained.

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Thank you for your cooperation and understanding. If you have any questions or concerns, please contact the Ontario Clean Water Agency (OCWA) at 519-435-6539.